

# "Holloway" Chew, Kean Ho - Dare to Achieve

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### **Summary**

A proactive, data-driven, and all-rounder contributor with 7-years of delivering customeroriented enterprise IT infrastructure and services. Also a BEM-certified Mechatronics Engineer with at least 10 years of experiences on computing hardware and agile back-end and front-end software development. Possesses unique fast-learning abilities, an active US B1-Visa and currently working on ZORALab's Hestia Project to secure his enterprise's software supply chain.

### **Work Experiences**

**Multirole Founder** – ZORALab Enterprise, Malaysia (December 2016 – present)

- 1. **Currently actively managing at least 2 SMEs** technological requirements by providing next-day tech-ready service.
- 2. Continuously developing ZORALab's in-house products for mitigating threats:
  - ZORALab's Hestia An open-source frontend+backend in One Peaceful Suite primarily focus on providing decentralized PWA+WASM with Go and Nim; AND
  - <u>ZORALab's Monteur</u> An open-source decentralized CI automation DevOps and Kaizen tool; AND
  - ZORALab's Legal A continuously improved business legal document templates; AND
  - **ZORALab's Salut** Our proprietary enterprise IT cloud and endpoints services.
- 3. Accumulated at least 25 bona-fide testimonials from customers.
- 4. Successfully mitigated from suppliers' supply chain threat in less than 1 month.
- 5. **Rescued a firm from** a vendor's mercenary practices that threatened to stop their business during the 2021 COVID19 Lockdown over the weekend in less than 1 month with enterprise IT system and data restoration on weekend, and mentored 6 of their staff simultaneously so they can continue regular business operation on Monday.
- 6. Published 20 papers to Zenodo and ResearchGate open-science data repository.

**Device Driver Engineer** – Intel Corporation, Malaysia (2012 – 2015)

- 1. Developed multiple IO drivers (SD, eMMC, PWM, GPIO, I2C, HSUART) for both Windows and Linux kernels in less than 3 months.
- 2. Reduced departmental equipment cost from purchasing resources of MYR5k to MYR2.4k via smartly sourcing computer interfacing capable digital instrumentation.
- 3. Submitted 2 research papers and 2 patent ideas for my team.
- 4. <u>Second-in-Chief for organizing 2013 Intel Global SWPC conference</u> where the project executed on-time (not overrun) and saved ~MYR3k total project budget.
- 5. <u>Intel Volunteer for SJKC Chong Cheng Robotic Club, Penang</u> startup and established club organization; developed administrations and self-sustaining management processes; and mentored their 2 teams to won 2nd place in district level competition.



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#### Certifications & Known Achievements

- Holloway's Upscaler A localized Image & Video AI Upscaling Program (2023)
- Google Cloud Platform Hands-On participation (2021)
- Malaysia's Food Handling Certification (2020)
- Board of Engineers' Graduate Engineer Certification Mechatronics Discipline (2019)
- Google Online Marketing Fundamentals participation (2017)
- Google Cloud OnBoard participation (2017)
- Mastercard Masters of Code Achievers Singapore + Global (2015)
- Appreciation for co-organized Intel Global Internal SWPC (2013)
- Receiver of IEEE CAS Innovation award (2013)
- Certified Green computing specialist (2012)

#### Educations

First-Class Honours Bachelor of Mechatronics Engineering from <u>Asia Pacific University of Technology and Innovation</u> and <u>Staffordshire University</u> (2012)

#### **Industries**

Software; Engineering (Electrics and Electronics); Horticulture (Aspiring)

#### Technical Knowledge

Languages: Go, Rust, BASH, POSIX SHELL, HTML, CSS, Javascript, C, Python, Lua, Ruby

Frameworks: Gorilla, Hugo, PWA, WASM, Django (former), Sinatra (former), Ruby on Rails (former)

Back-end: Kubernetes, Nginx, Stripe, QEMU, Terraform (former), Paypal (former)

Graphics & Media: GIMP, Inkscape, Shotcut

Office: LibreOffice, Tessaract OCR + NormCap, GNUCash, Google Workspace Administrator/Root-Level

Technical Manager, Wave Accounting (former), Microsoft Office (former)

AI: ChatGPT (applied), DALL·E 2 (applied), Stable Diffusion (applied)

Databases: PostgreSQL, SQLite, QL, KV, NoDB, Google Firebase, Google Cloud Storage, Google

Spanner, Google BigQuery, MongoDB, MariaDB, MySQL

Operating System: Tiny + Hardened Debian Linux, Windows 11, MacOS (former)

Tools: Git, Kubernetes, AppImage, ZORALab's Monteur, Github, GitLab CI (former)

Practices: Test-driven development, continuous improvement, dev-ops, semi-automatic automation,

SCRUM x Kanban, Kaizen, scientific research approach, data-driven approach

## <u>References For Authenticity Verifcations</u>

Ang Shiau Wen – Close friend

Chew, Chiau Ee – *Mentor and Senior in Intel* 

Lily Liew – ZORALab's customer